

CHANGE NOTICE FOR MANUAL NO. 07-18, NOTICE AND HEARINGS PROCESS

DATE: December 17, 2018

Manual: Family and Children's Medicaid

Change No: 07-18

To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has revised and/or updated Medicaid policy in order to provide clarity and/or corrections to previously published policy. These revisions are spelled out in section II below.

II. POLICY UPDATE

A. MA-3430, Notice and Hearings Process policy has been revised/updated:

1. The NCF-20023-NOTICE REGARDING THE STATUS OF YOUR APPLICATION FOR MEDICAID, procedures have been added.
2. DMA-5202C-ia/DMA-5202Csp-ia, Designation of the Authorized Representative Appendix C, form reference has been added.
3. Instructions for completing the manual DMA-5002/DMA-5002S and DMA-5003/5003S, have been added. Instructions for the automated DMA-8108 will be added when it is implemented in NC FAST.
4. An applicant/beneficiary may request a hearing via the EPASS portal, procedures have been added.

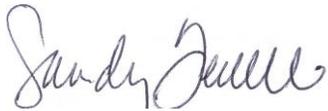
B. MA-3430, Notice and Hearings Process, Expedited Hearing Request procedures have been added.

An applicant/beneficiary has the right to request an expedited hearing if it is determined a hearing held on a standard schedule could jeopardize the individual's life, health or ability to attain, maintain, or regain maximum function. Instructions for Expedited Hearing Request procedures have been added.

III. EFFECTIVE DATE AND IMPLEMENTATION

This policy is effective for applications and recertification currently in process.

If you have any questions regarding information in this letter, please contact your Operational Support Team Representative. (OST)

A handwritten signature in cursive script, appearing to read "Sandy Jullie".

Dave Richard
Deputy Secretary, NC Medicaid

